



S/N 09/746,508

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	Willis	Examiner:	Kramer
Serial No.:	09/746,508	Group Art Unit:	3627
Filed:	December 26, 2000	Docket No.:	20009.0001US01 (BS99-184)
Title:	TECHNICIAN COMMUNICATIONS SYSTEM WITH AUTOMATED CLAIMS PROCESSING		

CERTIFICATE UNDER 37 CFR 1.8:

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail, with sufficient postage, in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on August 12, 2005.

By:

Name: Jeramie J. Keys

**AMENDMENT AND RESPONSE**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

This communication is responsive to the Advisory Action mailed on July 26, 2005, and is being filed in conjunction with a request for continued examination.

Amendments to the claims begin on page 2. Remarks begin on page 6.